



31 July 2014

Ms Janine Young
Public Transport Ombudsman
PO Box 538
Melbourne Vic 8007

Dear Ms Young

Letter of response to the PTO Closing the Accessibility Gap Report

Community Accessibility commends the PTO on the production of the Closing the Gap Report. This report highlights the importance of accessible transport to all Victorians.

In particular we agree that we all have an obligation to work towards creating an accessible transport system in our state. In addition, we believe that public transport services should not address this issue alone. But rather the use of a combination of community, commercial and assisted transport services is essential to the future success of closing the accessibility gap in Victoria.

In our work with the community we are focusing on individual mobility and providing information and transport options to people. Enabling independence and empowering people to make their own transport choices. This often results in a combination of community, public and assisted transport working together on an individual journey. A model which we believe has the potential to further close the accessibility gap, particularly for rural Victorians. Information on this can be found at our website www.gettingthere.net.au.

We look forward to seeing the recommendation of the report come to fruition and consulting further with the PTO.

Yours sincerely

Helen Vey
General Manager